BUSINESS SUSTAINABILITY IN A COVID-19 ERA

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WHAT IS SUSTAINABILITY?

 Sustainability focuses on meeting the needs of the present without compromising the ability of future generations to meet their needs. The concept of <u>sustainability</u> is composed of three pillars: economic, environmental, and social—also known informally as profits, planet, and people.

WHY IS SUSTAINABILITY IMPORTANT IN BUSINESS

 Improves trust and engagement between staff, investors, customers and other stakeholders

- 2. Attracts and retain employees
- 3. Builds credibility, improves relationships and enhances brand awareness
- 4. Reinforce Community Relations
- 5. Encourage Innovation that benefits other measurements
- 6. A better understanding of your customers

COVID-19 ERA AND SUSTAINABILITY

- Review your Business Plan
- Change your operational strategy
- Revise your financial outlook Plan
- Revie and Revise your Management Strategy
- Quality Drives sustainability
- Provide viable options
- Develop a "cut back" plan

SUSTAINABILITY

- Develop a sustainability plan based on your resources.
- Create new markets.
- Focus on data not intuition
- Review your Budget planning process.
- Redefine your customer
- Look for "cheap money" to manage your business

TYPES OF SUSTAIBAILITY

QUESTIONS AND SCENARIO DISCUSSIONS